

Netbiter Addresses and Ports

Server addresses and ports used in the Netbiter solution

Overview

This information applies to the Netbiter EC300 series gateways, Netbiter QuickConnect, and Netbiter Argos using Manage & Analyze and View & Control service levels. The document describes which Internet servers and network ports that must be accessible when using the Netbiter solution.

All listed servers currently use TCP port **443**. Additional ports may be added in the future to support new features. Make sure that outgoing traffic on the required ports is allowed through your firewall.

Additional servers may be added in order to improve the quality of service or to support new features.

To maintain performance and redundancy it is important not to restrict traffic to specific servers.



HMS reserves the right to change the names and IP addresses of the servers in this list at any time without further notice. When firewalls or other kinds of limitation of network communication are used HMS cannot guarantee any commitments stated in any SLA.

Netbiter EC300 Series Gateways

EC300 series gateways require access to the following server addresses in order to establish a connection with Netbiter Argos. Which servers are used depends on the working mode of the gateway.

All communication with Netbiter Argos will use TCP port 443.

Remote Management

- rdm.netbiter.net
- rdm1.netbiter.net
- rdm2.netbiter.net
- rdm3.netbiter.net
- data.netbiter.net
- config.netbiter.net

Remote Access

- Same as for *Remote Management*
- *.ra.netbiter.net

Firmware download

- Same as for *Remote Management*
- s3-eu-west-1.amazonaws.com
- s3-ap-southeast-1.amazonaws.com

Netbiter QuickConnect

To establish a Remote Access connection the QuickConnect tool must have access to the following server addresses:

- quickconnect.ra.netbiter.net
- *.ra.netbiter.net

The Remote Access connection will use TCP port 443.

Netbiter Argos

To view the Netbiter Argos GUI your web browser must have access to the following server address:

- www.netbiter.net

To access the Netbiter Argos API the following server address must be accessible:

- api.netbiter.net

All communication with Netbiter Argos will use TCP port 443.