

# Create an Ewon Backup

Through eBuddy

## **SOLUTION SHEET**

KB-0135-00 1.4 en-US ENGLISH



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## 1 Preface

#### 1.1 About This Document

This document explains step by step how to create an Ewon backup with eBuddy.

For additional related documentation and file downloads, please visit www.ewon.biz/support.

### **1.2** Document history

Version	Date	Description
1.0	2012-05-11	First release
1.1	2016-06-06	Deleted: Wizard mode no longer available Changed: Images
1.2	2017-07-19	Changed: Images with new GUI
1.3	2019-04-05	Changed: Backup Creation, p. 5
1.4	2019-08-01	Changed: General template

#### **1.3** Related Documents

Document	Author	Document ID
eBuddy manual	HMS	AUG-0063-00
Restore an Ewon Backup	HMS	КВ-0186-00
Reference Guide for Flexy Family	HMS	RG-0008-00
Reference Guide for Cosy 131	HMS	RG-0010-00

### 1.4 Trademark Information

Ewon<sup>\*</sup> is a registered trademark of HMS Industrial Networks SA. All other trademarks mentioned in this document are the property of their respective holders.

## 2 Introduction

A backup can be useful in case you want to:

- Save the data generated by your Ewon.
- Duplicate the setup/settings of an Ewon to copy it in to another Ewon.
- Send it to Ewon Support team in case you are facing an issue.

#### 2.1 Requirements

There are some requirements to create or restore a backup with eBuddy:

- 1. Download the latest version of eBuddy on the <u>Ewon website</u>.
- 2. Connect the Ewon to your PC.
- 3. Open the eBuddy software.

If you do not know how to restore a backup in to your Ewon, refer to the document "Restore an Ewon Backup" (see *Related Documents, p. 3*).

## **3** Backup Creation

If your Ewon is located on a remote site, make sure the VPN connection through Talk2M using eCatcher is established.

To create an Ewon backup, follow the procedure:

1. Click on *the Ewon* you wish to back up.

If you are connected to this Ewon through Talk2M using eCatcher, this Ewon shows up at the top of the list.

File View Tools	Help				
🕽 Refresh  🗂	Open Browser 🛛 ழ Set	t IP 🛛 🙀 Backup/R	estore 🔛 Firmware	55 SD Card	
Serial Number	Device Type	IP Address	Subnet Mask	Gateway	Firmwar
Talk2M					
(This eWON is curi	rently connected by eCa	tcher)			
0000-0020-22	eWON COSY 131	10.161.205.33			12.0s1
LAN					
0000-0002-58	eWON 4005CD MPI	192.168.122.53	255.255.255.0	10.0.254	11.2s1
		100 100 101 50	255 255 255 0	10.0.0.054	11.0.1

Fig. 1 Ewon connected through eCatcher

If your Ewon is not listed, go to step 2.

2. Hit the *Backup/Restore* button from the top menu.

File View Tools	Help						
🕽 Refresh  🗂 🛛	)pen Browser 🛛 📭 Se	t IP 🥰 Backup/Res	store 🔛 Firmware	55 SD Card			
Serial Number	Device Type	IP Address	Subnet Mask	Gateway	Firmware	eZ DHCP	MA 4
LAN							
1602-0000-00	eWON Flexy 20x	10.2.101.70	255.255.0.0	10.0.0.254	9.0s0		-00
1601-0000-00	eWON COSY 131	192.168.120.237	255.255.255.0		11.0s0		00- =
1500-0000-21	eWON Flexy 20x	192.168.120.239	255.255.255.0	10.0.0.254	9.0s0		-00
1533-0200-00	eWON Flexy 20x	10.2.101.55	255.255.0.0	10.0.0.254	10.0s0		00-

Fig. 2 Backup/Restore button

3. Choose to back up your Ewon



Fig. 3 Selection of the backup option

Leave the box "Include Support Files" unchecked unless told otherwise by your support representative.

If the "Include Support Files" option is checked, Ewon attaches files that can help the support team diagnose an issue.

4. Click on *Next*.

- 5. Set the required information:
  - S/N or IP address: The serial number or the IP address of the Ewon you want to back up.

If you highlighted your Ewon in step 1, the serial number is already provided.

If you started the process with step 2, click on the *Browse* button to select an Ewon on your network.

<u>File View T</u> ools	Help						
🔿 Refresh  🗂	Open Browser 🛛 😨 🕫	et IP 🚈 Backup/R	estore 🔛 Firmw	are SD Card	~		
Serial Number	Device Type	Jpdate Firmware Wize	ard			eZ DHCP	MA ^
LAN		eWON Identificat	ion				
1000-0000-58	eWON 4005CD N	Select the eWC	IN (IP address) to be a	updated			00-
1000-0000-57	eWON 2005CD N						00- ≡
0000-0000-86	eWON 2001						00-
1000-0000-21	eWON Flexy 20x						00-
1000-0000-22	eWON COSY 131	S/N or IP Add	dress:	Brows	2		00-
1000-0000-21	eWON Flexy 20x	FTP Por	Select an eWON	and and a state of the state of			00-
0000-0000-74	eWON 2005		Select direction			(3) — [	00-
1000-0000-59	eWON 2005CD		Serial Number	Device Type	IP Address	ОК	00-
1000-0000-20	eWON Flexy 10x	Administr	0001-0000-00	eWON	2 0.0, 100, 75		00-
1000-0000-56	eWON 4005CD	Usernan	0638-0000-00	eWON 2005	192.168.120.152	Cancel	00-
1000-0000-21	eWON Flexy 20x		0644-0000-00	eWON 2001	192.168.121.40		00-
1000-0000-21	eWON Flexy 20x	Passwor	0708-0000-00	eWON 4101	10.0.120.49	Refresh	00-
1000-0000-56	eWON 4005CD		0714-0000-00	eWON 4005	10.0.100.228		00-
0000-0000-75	eWON 4005		0744-0000-00	eWON 2001 MPI eWON 500 MPI	10.0.100.215		00-
1000-0000-21	eWON Flexy 20x		0744-0000-00	eWON 4102	10.0.100.211		00-
1000-0000-59	eWON 2005CD		0744-0000-00	eWON 2101	10.0.100.215		00-
1000-0000-56	eWON 4005CD		0744-0000-00	eWON 4005	10.0.100.210		00-
1000-0000-56	eWON 4005CD						00-
1000-0000-58	eWON 4005CD N	C.					00-
1000-0000-21	eWON Flexy 20x						00-
1000-0000-21	eWON Flexy 20x	10.2.101.70	255.255.0.0	192.168.50.1	9.0s0		• • 00
•							F .

#### Fig. 4 Ewon selection

If you are connected to your Ewon through Talk2M usinge Catcher, you can provide the serial number, the LAN IP address or the VPN IP address.

- **FTP Port**: the port used for the FTP connection. By default: 21.
- **Username**: the login of the "adm" user.
- **Password**: the password of the "adm" user.

Backup/Restore Wizard eWON Identification Select the eWON to be backed up/restored	×
S/N or IP Address: 1729-0011-24 FTP Port: 21 (Default=21)	
Administrator Login Username:	
Password:	
< Back Next > Ca	ancel

Fig. 5 Ewon Identification

6. Click on *Next*.

7. Provide *the path* to a folder where the backup file should be created.

Select the backup file	<b>WON</b>
Where do you want to save the backup Filename: D:\pbtquality.be\Customers\eWON\Ba	copy ?
	< Back Next > Cancel

Fig. 6 Path to the backup file

- 8. Click on *Next*.
  - $\rightarrow$  At the end of the process, eBuddy displays a message stating the status (success or failure).
- 9. Click on *Finish*.

Your backup file has been created and is available in the folder you indicated earlier.

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