

Knowledge Base KB-0206-00 / Rev. 1.1

Talk2M wizard fails

This document explains what to do if the Talk2M wizard fails with the message "Read Talk2M config – Access denied"

This problem appears if the Ewon you are trying to register on your Talk2M account was previously connected to another Talk2M Free+ or Pro account.

To solve this issue, simply connect to the Talk2M account where the Ewon was used before and delete the Ewon from this Talk2M account.

If you do not have access to the previously used Talk2M account then contact your local <u>Ewon support center</u>.



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Revision

Revision History

Revision Level	Date	Description
1.0	09/10/2014	Creation of document
1.1	11/09/19	Changed: Registration by name

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