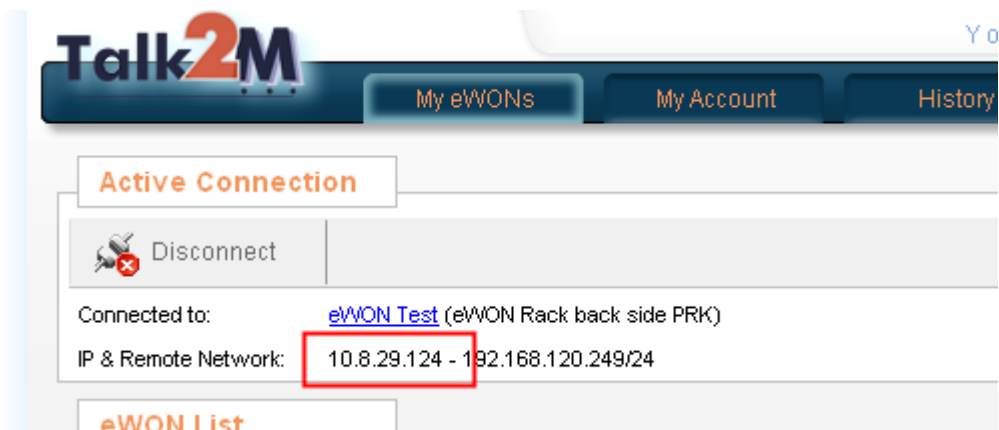# Upgrade eWON firmware through Talk2M

If you need to upgrade the eWON firmware and you do not have a local access to the eWON, then you can also upgrade the firmware remotely.
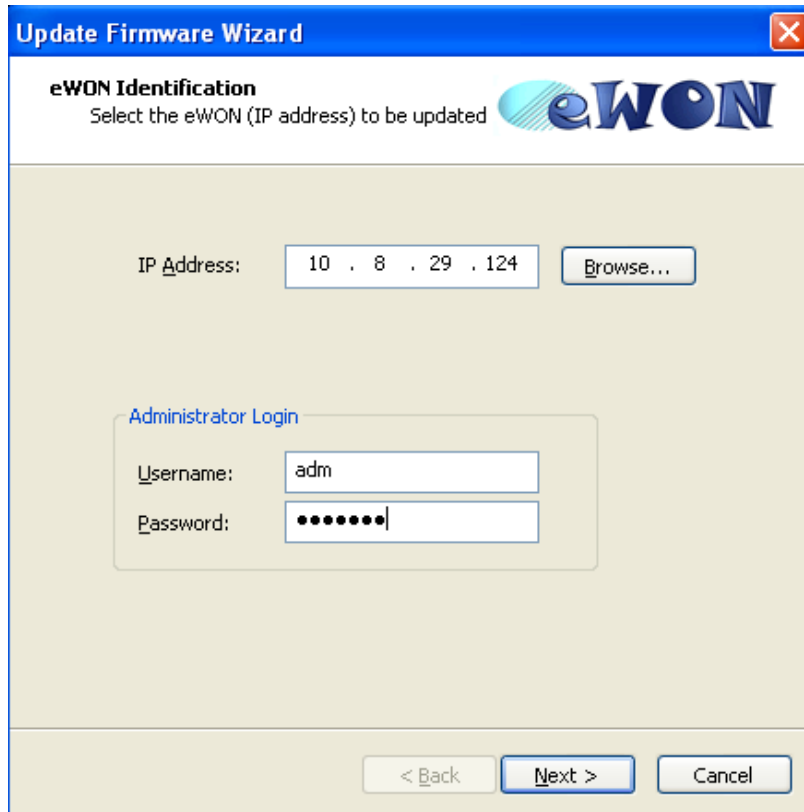
We recommend doing the upgrade at a time when others will not need remote access to the device and at a time when you are unlikely to experience power or communication disruptions.

To make the firmware upgrade you can use the eBuddy software as explained hereunder:
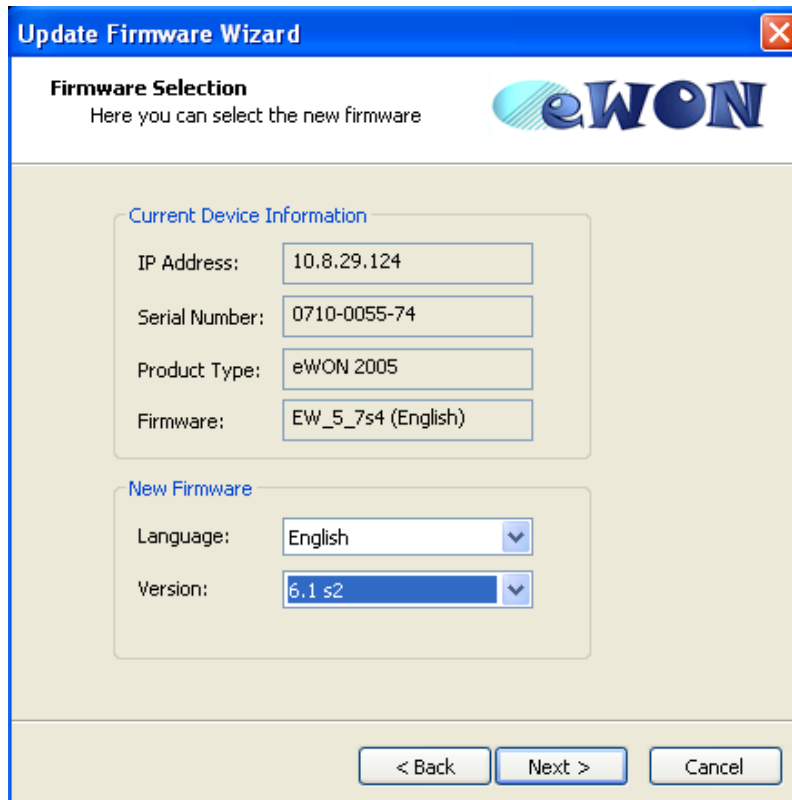
1. Connect to the eWON using your Talk2M account

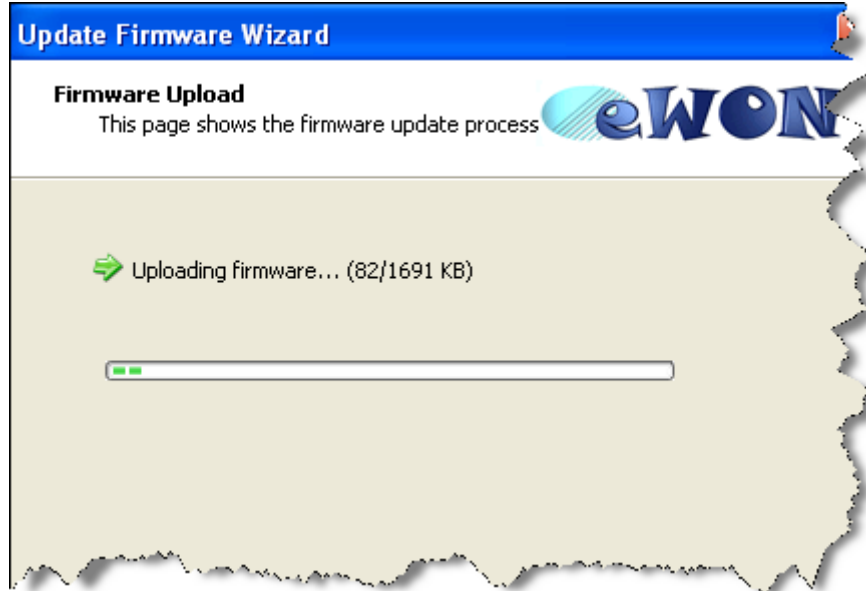2. Get the VPN IP address of the eWON:

3. Open eBuddy and launch the "Upgrade firmware" wizard. Use the VPN IP address of the eWON.
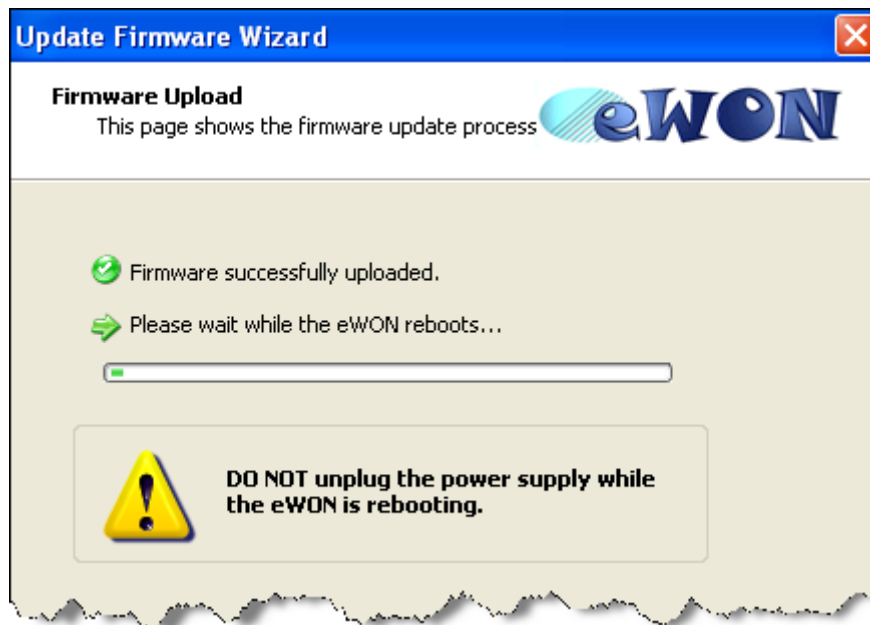
4. Select the firmware version and click on next.
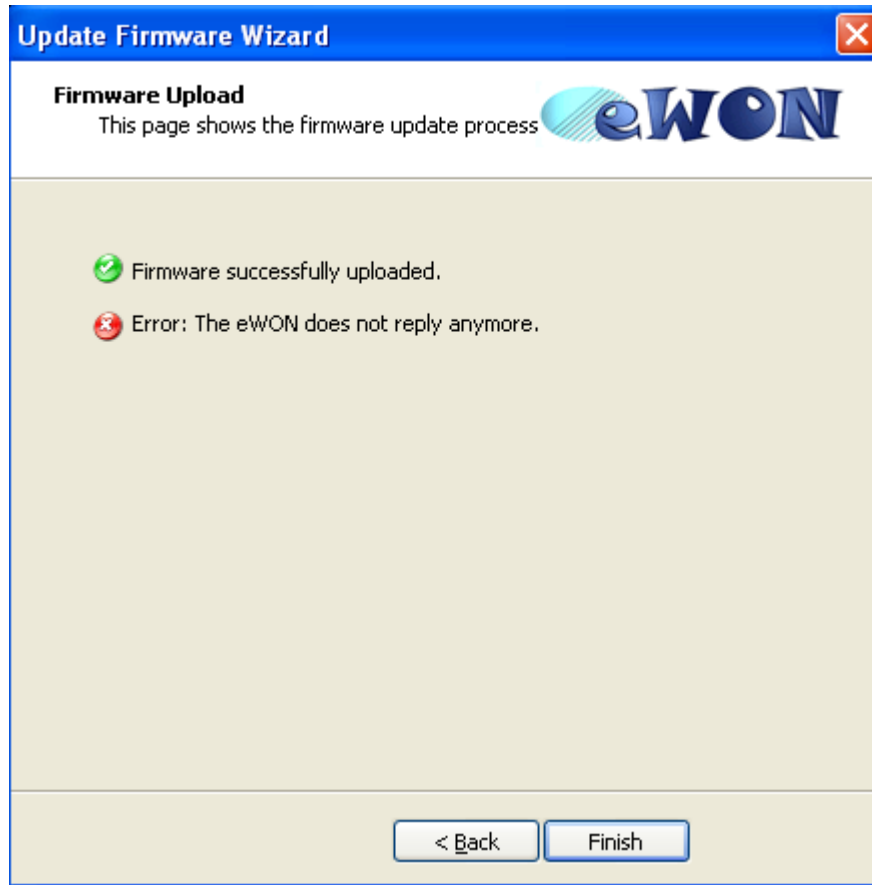
5. eBuddy will now download the firmware file on the eWON

6. Once the firmware uploaded eWON will start the upgrade process.

7. Due to the upgrade process eWON will disconnect from the Talk2M server. That's why the Upgrade firmware wizard will timeout indicating that the eWON does not reply anymore.

8. Connect again to the eWON using your Talk2M account.
   eWON should now have upgraded its firmware.

You can also follow the whole process with our hands-on video: <u>Updating eWON's firmware using eBuddy</u>

Revision

Revision History

Revision Level	Date	Description
1.0	11/05/2012	Creation of document

Document build number: 2